



Assessing Digital & Financial Literacy: A Survey on Knowledge, Skills & Access



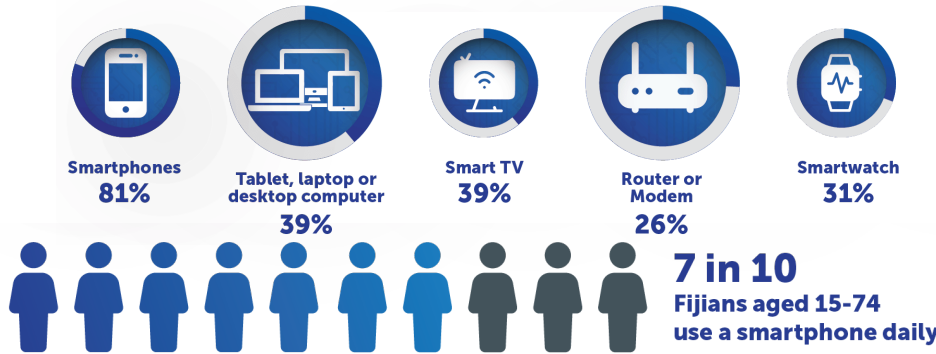
In 2022, the UN Capital Development Fund (UNCDF) conducted a Digital and Financial Literacy Baseline Survey in seven Pacific Island Countries, including Fiji. The Fiji survey looks to fill the existing data gap on digital and financial literacy in the country. UNCDF will engage government agencies with the results of the survey to enable informed policy actions and interventions with the goal to strengthen financial and digital literacy in last mile population segments.

Fiji's Digital and Financial Literacy Score: Mean of 26.45 out of 52 points

Survey Participant Characteristics



Access to Digital Devices



47% of Fijians worry technology is leaving them behind

Participation in Digital and Online Activities



Uptake of Digital Security Practices



Two-thirds of Fijians agree digital financial services like mobile payments, online banking, and digital wallets will soon replace cash in Fiji.

Three-quarters of Fijians acknowledge that digital financial services make it easier to receive payments.

3 in 5 Fijians believe digital financial services are risky for ordinary people.



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Savings behaviour



Payment services accessed by Fijians

