

MLE Workshop programme – Kigali, Rwanda – February 26, 27 and 28, 2014

Welcome reception on Tuesday 25 February at 18:00 at Umubano Hotel

Morning	Day 1 - 26/02	Day2 – 27/02	Day 3 – 28/02
	<p>09.00-10.15</p> <p>Introduction and Welcome Sharing experiences, challenges, and workshop expectations.</p> <p>Facilitation - Joyce Lehman</p>	<p>9.00-10.00</p> <p>Takeaways from the field visit through participant exchange. Reflection on how the visit relates to own institutional approach to branchless banking.</p> <p>Facilitation - Joyce Lehman</p>	<p>9.00-10.30</p> <p>Workshop Savings Product Development (Part 2) In your context, what can be done?</p> <p>Trainer – Expert Trainer</p>
Break	15 min	30 min	30 min
	<p>10.30 – 12.00</p> <p>Workshop -Branchless Banking (part 1) Getting started – (Preparing for the visits) Introduction – Ecosystem, partners, products...</p> <p>Facilitation - François Coupienne</p>	<p>10.30 – 13.00</p> <p>Workshop Branchless Banking (part 2) Building partnerships and/or a strategy roadmap.</p> <p>Facilitation – François Coupienne</p>	<p>11.00-13.00</p> <p>Workshop Savings Product Development (Part 3) In your context, what can be done? A practical exercise for defining a roadmap.</p> <p>Trainer – Expert Trainer</p>
Lunch	12.00-13.00	13.00-14.00	13.00-14.00
	<p>13.00- 18.00</p> <p>Field Visit URWEGO (Opportunity Bank) and/or Equity Bank <i>Visits may be to both institutions or only one depending on the location of the branches and organizational effort required.</i></p> <p><i>Participants will be split into groups of 10 max.</i></p>	<p>14.00- 17.00</p> <p>Workshop Product Diversification (Part 1) What works? What does not work?</p> <p>Trainer – Expert Trainer</p>	<p>14.00- 17.00</p> <p>Workshop Youth Savings: What’s in it for the institution? What’s in it for the youth? Case presentation and roadmap.</p> <p>Facilitation – Maria Perdomo</p>
Evaluation	18.00-18.30 Preparing for reporting on the visits	17.30-17.40 Evaluation of the day	17.00-17.30 Evaluation of the day + Looking at next Workshops