

Q&A: DATA REPORTING AND ANALYTICS PLATFORM RFA ZAMBIA

Question 1: I'm kindly seeking for more information in relation to the RFA for Data Reporting & Analytics Platform.

Please see the RFA and all attachments in the following link: <http://www.uncdf.org/article/4246/rfa-zambia-data-reporting-and-analytics-platform>.

Question 2: For the proposed solution, it is mentioned in Section 5 of RFA document that one-time costs should include all setup costs related to deploying, configuring and migrating data as per UNCDF & BoZ's requirements. Could you please confirm that hardware cost can be excluded from our commercials.

Yes, hardware costs should be excluded from the proposal.

Question 3: Annexure III of the Business Requirement Document (Annex 1) has 2 embedded excel template. Since the document downloaded is in pdf format, we cannot view the contents of the excel. Could you please share the reporting templates in excel format

Yes, reporting templates are now included as separate downloads as Annex 4.

Question 4: Content: We are not familiar with UNCDF agreements therefore requesting a sample of Performance Based Financing (Grant) Agreement

A sample Performance Based Financing Grant agreement is included as annex 3 in the original RFA: Please see the link here: <http://www.uncdf.org/article/4246/rfa-zambia-data-reporting-and-analytics-platform>.

Question 5: Has something changed in the requirements, or in the time/resource allotment, compared with the first RFI? If so what has changed? **The RFI was a Request for Information, while this is a Request for Applications . The RFI was to help UNCDF and Bank of Zambia better understand the existing market and proposals that could handle such work. This RFA's purpose is to now select an organization that will undertake that work.**

Question 6: Related to this, we put a considerable amount of effort in our response last time. Is this response still active for the updated RFA, or should we plan to revise and resubmit? **Please revise and resubmit.**

Question 7: Currently, Financial Institution specifically Commercial Banks submit data relating to their transactions. In view of this:

a. Will this be a separate system to the one commercial banks are using?

Yes

b. Considering that banks are also now providing mobile money services via mobile platforms, in many cases interfacing with actual mobile money platforms, will this system as well extend to commercial banks?

Yes, to those that report to the BoZ Payments System

Question 8: The Platform that is being requested to be built will it be a standalone system operating within the bank or there will be levels of integration required such as access to other common data sets from the bank data infrastructure for example use of single point of authentication and authorisation, etc.; input from the platform into existing reporting infrastructure of the Bank and so on?

The platform as it will be initially built will be standalone, but it should be built in such a way where it can be integrated into other platforms as needed in a longer term basis

Question 9: Does the Bank or the funders have a preference for the tools and operating platform for the proposed system?

Ideally the platform should be opensource

Question 10: The request is ONLY for a software solution to support the reporting and analysis capabilities of the bank, there is no mention on the hardware infrastructure that will run and support the solution. Is the bidder required to propose and supply the hardware and network infrastructure to run the platform or the Bank and/or the Funder provide the operating environment.

Hardware should not be included in the proposal.

Question 11: Where will the solution be hosted? **The solution will be hosted with the Bank of Zambia in Zambia.**

Question 12: Once the reporting systems is established and ready to receive data in specific data formats from Mobile Money services providers; Will the platform vendor be required to:

a. provide a user interface for data input such as a web interface, MobileApp, DesktopApp, etc to the platform; or

- b. provide an Application Programming Interface (API) to provide data exchange capabilities thereby requiring that Mobile Money service providers setup their own user interface to interact with the platform; or
- c. both;

Ideally both

Question 13: Once the reporting systems is established and ready to receive data in specific data formats from Mobile Money services providers; Will the platform vendor be required to:

- a. provide a user interface for data input such as a web interface, MobileApp, DesktopApp, etc to the platform; or
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- c. both;

Ideally both

Question 14: Does this project specifically relate to only the mobile money aspect in terms of reconciling bank funds to electronic value (and the reporting thereon) or does this reporting system cover more areas than that? If it is much broader than that, then my reconciliation tool would potentially be a good feed into the reporting system. In which case I should speak with whoever is implementing the project to feed some of my thinking into what they are doing. Basically my question is what is the scope of the Platform? What inputs is it expecting to take? That will then help me to understand whether I should apply or not.

This reporting system is much wider than a reconciliation system. The intention of the platform is to automate the existing system that the Bank of Zambia uses to collect, collate and report on DFS data from their private sector stakeholders.